



SPECIAL EDUCATION NEEDS & DISABILITIES GUIDE

Our Santa HQ adventure and video call is for everyone. In order for us to make the experience as inclusive as possible we have taken advice and created this guide for our friends with additional needs. We realise that this will never fully accommodate the broad and varied needs of every individual but we very much hope that the following guidelines and provisions will help you to prepare and get the most from your personal journey.

We would like to ask for as much relevant information you can provide in the 'Fact Find' so that Santa may prepare thoroughly for the call himself. It would be really helpful for Santa to know his friend's functional age and perhaps their favourite hobbies/games and any particular phrases or signs that he can use to help put them at ease and encourage positive conversation. If they are non-verbal then Santa would love to know that beforehand too.

It might be helpful to note here that once the video content is unlocked in your app there is no time pressure to complete any task or even watch the full videos. Every video can be watched and repeated as many times as you need or would like to!

For our friends who are Hard of hearing/Hearing impaired

The Santa HQ elves have provided subtitled versions of all the video content. To activate these simply select 'subtitles on' whilst watching.

Santa has also been brushing up on his BSL and we can arrange for him to include some signing as part of your video call if that would be a helpful addition. Please specify in your Fact Find if you would like to include this.

For our friends with visual impairment

The app has been developed in accessibility mode which we hope will help you to navigate your way around more easily.

For our friends with physical disabilities

We have highlighted the tasks which require physical activity in our Alert List below so you can be prepared with the right equipment/adaptations. Although the elves have choreographed some specific dance routines to follow in certain tasks, they would love you to join them in whichever way you can. The most important bit is for you to have fun!

Written tasks

If an individual will struggle with tasks that require writing but would really like to give it a go without help then there are specific tools on most smart phones which enable you to use dictation.

Try visiting <https://www.understood.org/en/school-learning/assistive-technology/assistive-technologies-basics/dictation-speech-to-text-technology-what-it-is-and-how-it-works>. The tasks which involve writing are indicated on the alert list.



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Sensory alerts

We have analysed the Santa HQ Christmas adventure video content with a view to pre-empting certain triggers that may present an issue. We have included time-stamps to indicate where there is busy choreography, loud noises and also which activities might involve messy materials in each of the videos on our alert list.



Sensory



Physical Task



Written Task

| Activity number | Video title | Alert! | Time stamp |
|-----------------|--------------------------|----------------------------------|------------|
| 1 | Welcome To Santa HQ | Telephone ring | 00:11 |
| | | Telephone ring | 01:57 |
| 3 | Jingling Boot Camp | Elf Pizzazz's exercise routine | |
| 4 | Let's leave lovely notes | Writing notes | |
| 6 | Let's make something | Finger painting | |
| | | Telephone ring | 01:05 |
| 7 | A list with a twist | Christmas list | |
| 8 | Let's get fizzy | Messy ingredients! | |
| 11 | When Santa got stuck! | Singing actions | |
| 13 | A new tradition | Excitement and shouting | 00:50 |
| | | Greenhorn makes Wiseacre jump | 03:12 |
| 15 | Your portrait of Santa | Drawing | |
| 16 | Going on a Winter walk | Outdoor walk | |
| 17 | Let's be kind | Whistle sound effect | 01:15 |
| | | Whistle sound effect | 01:45 |
| 19 | Jingle Bells | Singing actions | |
| 20 | Christmas crackers | Lots of enthusiastic laughter! | |
| 21 | Hugs, hugs, hugs | Lots of hugs! | |
| 22 | Festive dress up | Elf Wiseacre shouts | 01:17 |
| 23 | Gratitude | Making a list | |
| | | Elf Greenhorn gets over excited | 00:45 |
| 24 | Decorations galore | Use of glue! | 00:18 |
| | | Doorbell | 00:18 |
| | | Use of glue! | 01:03 |
| | | Telephone ring | 03:29 |
| | | Telephone ring | 06:03 |
| 25 | Dances with Elves | Dance routine with Elf Pizzazz | |
| 27 | Countdown to Christmas | Elf Wiseacre shouts | 00:28 |
| | | Elf Wiseacre shouts (distressed) | 00:55 |
| | | Drum roll | 01:58 |
| | | Loud music | 02:09 |
| 28 | Cake in a mug | Messy ingredients! | |
| 29 | It's Storytime! | Elf Pizzazz shouts | 02:24 |
| 32 | The final chapter | Lots of excitement! | 01:32 |